Sezzle Mobile Terms

Last update: March 20, 2026; Effective date: March 27, 2026

These Mobile Subscription Terms ("Mobile Terms") govern your ("you" and "your") use of the mobile services being billed and supported by Sezzle Inc. ("Sezzle," "we," "us," and "our"). The carrier of record for the services will be Gigs Wireless LLC ("Underlying Provider"). The Underlying Provider contracts with facilities-based wireless telecommunications carriers and information service providers on a wholesale basis in order to provide these mobile services to you under the Sezzle brand name ("Sezzle Mobile").

By enrolling in Sezzle Mobile, you agree to these Mobile Terms, the Sezzle User Agreement, Sezzle's Privacy Policy, the Underlying Provider Privacy Policy, the Underlying Provider End User Service Agreement, and Underlying Provider Acceptable Use Policy (collectively, the "Sezzle Mobile Agreements").

1. Eligibility and Account Requirements

To be eligible for Sezzle Mobile service and/or plans, you must have a Sezzle Account and a compatible mobile device that supports eSIMs. Sezzle will determine the suitability and compatibility of any equipment to be used with the Sezzle services and the Underlying Provider in its sole discretion. You must enter into the Sezzle Mobile Agreements and strictly comply with all terms and conditions of use of the service and payment terms.

You are not eligible for Sezzle Mobile if Sezzle is unable to verify your identity or you violate the Sezzle Mobile Agreements. Sezzle reserves the right to deny or revoke eligibility at any time.

2. Sezzle Mobile Service Plans

You can view available Sezzle Mobile service plans, along with the details and cost (the "Sezzle Mobile Fee") of each plan, in the Sezzle Mobile App. Each Sezzle Mobile plan is subject to a recurring Sezzle Mobile Fee as set forth in your plan.

Sezzle Mobile services and plans are supported by Sezzle in the United States only.

3. Payment Methods

You may use a debit card or credit card, as your preferred payment method to pay the Sezzle Mobile Fee. You can update or change your payment method(s) at any time via your Sezzle Account.

4. Sezzle Mobile Payment Due Dates

Sezzle Mobile plans are offered on a monthly or such other recurring service periods as set forth in your Sezzle Mobile plan, which will be displayed at the time of sign-up (the "Enrollment Date"). The Sezzle Mobile Fee is payable on the Enrollment Date and such other payment date(s) as identified by your Sezzle Mobile plan.

By signing up for a Sezzle Mobile plan and providing us your payment information, you agree that (i) you will be charged your first Sezzle Mobile Fee and any applicable taxes on the Enrollment Date or on such payment dates(s) as set forth in Sezzle Mobile plan and (ii) you will be charged the then-current Sezzle Mobile Fee on the anniversary of your Enrollment Date as set forth in your Sezzle Mobile plan (each, a "Payment Due Date"), unless you or we cancel or terminate such Sezzle Mobile plan.

5. Payment Authorization; Recurring Payments

You agree to make recurring payments of the Sezzle Mobile Fee on the Payment Due Date automatically. **Prior to each Payment Due Date, we may place an authorization hold for the applicable Sezzle Mobile Fee and any applicable taxes on an eligible payment method on file for up to three (3) days.** UNLESS YOU CANCEL, BY DEFAULT (AND WITH PRIOR NOTICE ONLY TO THE EXTENT REQUIRED BY APPLICABLE LAW), YOUR SEZZLE MOBILE SERVICE PLAN WILL AUTOMATICALLY RENEW ON THE PAYMENT DUE DATE, AND WE WILL AUTOMATICALLY CHARGE THE THEN-CURRENT SEZZLE MOBILE FEE AND ANY APPLICABLE TAXES TO ANY ELIGIBLE PAYMENT METHOD THAT WE HAVE ON FILE FOR YOU. RENEWAL OF YOUR SEZZLE MOBILE PLAN AND ASSOCIATED CHARGES WILL OCCUR ON THE PAYMENT DUE DATE. YOU CAN CHECK THIS DATE IN THE SEZZLE MOBILE APP UNDER YOUR SEZZLE ACCOUNT.

6. Payment and Delinquency

If your payment is not received within five (5) days after the Payment Due Date, your service will lose connectivity and your Sezzle Mobile plan will be terminated. Termination does not waive any outstanding amounts due. To resume Sezzle Mobile service after termination, you must re-enroll and pay: (i) any outstanding balance from your previous Sezzle Mobile plan(s) and (ii) the full Sezzle Mobile Fee due as of your new enrollment date for the next service period.

Sezzle has no obligation to approve, renew, or offer you any Sezzle Mobile plan or re-enrollment following nonpayment.

7. Correction of Errors; Credits

In the event we make an error in processing a payment for a Sezzle Mobile Fee, you authorize us to correct the error by initiating a credit or debit to the payment method on file in the amount of such error on or after the date such error occurs. If you are owed a refund or credit under these Mobile Terms for any reason, you agree that we may issue you a refund for any amounts owed to you by crediting your payment method on file.

8. Refund Policy

You are eligible for a refund only if you are unable to install the eSIM due to a technical issue beyond your control. You must contact Sezzle Customer Support at support@ sezzle.com assistance and verification of the technical failure.

9. Service Availability and Travel Coverage

Travel eSIM data may be available in supported global markets; please refer to the Sezzle Mobile App for the current list of supported countries and travel rates.

10. Acceptable Use and Termination

You agree to use Sezzle Mobile in accordance with the Underlying Provider Acceptable Use Policy. Underlying Provider or Sezzle may terminate your Sezzle Mobile plan if you violate these Mobile Terms, fail to pay the Sezzle Mobile Fee within the timeframe specified in Section 5, or use Sezzle Mobile for prohibited activities as specified in the Underlying Provider Acceptable Use Policy.

11. Number Porting Requirements

To port your number to Sezzle Mobile, you must provide your (i) phone number and current mobile provider (ii) your current mobile provider's account number and PIN (if applicable), and (iii) your full name and billing address.

By submitting a port request, you represent and warrant that (i) you are the authorized account holder or have authority from the authorized account holder to port the number, (ii) you have the legal right to transfer the number to Sezzle Mobile, and (iii) all information provided in connection with the port request is true, accurate, and complete. You acknowledge that inaccurate or unauthorized port requests may result in delays, denial of the port, or loss of service, and Sezzle Mobile is not responsible for delays or failures caused by incorrect information or lack of authorization.

12. Service Outages, Disputes, and Support

You acknowledge and agree that Sezzle is not the provider of the Sezzle Mobile services. Neither Sezzle nor Underlying Provider own, control, maintain, or operate telecommunications network infrastructure, equipment, or facilities used to provide Sezzle Mobile and Sezzle is not responsible for any service outages, disruption to your wireless service, any failure of emergency calls (whether calls to 911 or otherwise) or otherwise inability to utilize emergency services.

For disputes, you should write to us at support@sezzle.com to inform us of your belief and provide supporting documentation that you would like us to consider. You may also, if you prefer, write to us on a separate sheet of paper that is not your statement copy, at Sezzle Inc., ATTN: Shopper Support, 700 Nicollet Mall, Suite 640, Minneapolis, MN 55402. If you mail us a letter, this may delay our response while the mail is in transit to us. The fastest way to reach us is by email to support@sezzle.com.

13. Sezzle Mobile Renewal and/or Cancellation

Sezzle Mobile will auto-renew on the Payment Due Date until canceled or terminated by you or us. Your Sezzle Mobile will automatically cancel if your Sezzle Account has been: (i) deactivated or terminated for any reason or (ii) suspended or placed on hold for any reason.

You can cancel your Sezzle Mobile through the Sezzle Mobile App under “Mobile Plans.” You must cancel at least forty-eight (48) hours before the next Payment Due Date to avoid being charged for the next monthly period (e.g., if renewal date is January 10, you must cancel by 11:59 pm ET on January 8).

Except as otherwise stated, if you cancel your Sezzle Mobile plan, you will not receive a refund, but you can continue to enjoy Sezzle Mobile and other included benefits through the end of your then-current Sezzle Mobile plan.

14. Trial or Promotional Plans

From time to time, Sezzle may, in its sole discretion, offer trial or other promotional discounts. Such trial or promotional Sezzle Mobile services or plans are subject to the Sezzle Mobile Agreements. **Certain promotional prices or discounts may be offered in connection with your enrollment in, or maintenance of, another Sezzle subscription or service. Unless otherwise stated, such promotional pricing is conditional and applies only while the applicable qualifying subscription or service remains active.** Free trials will be as indicated in the respective promotion but, in no event, longer than one (1) month (“Trial Period”).

BY SIGNING UP FOR SUCH A TRIAL OR PROMOTIONAL SEZZLE MOBILE SERVICE AND/OR PLAN, YOU UNDERSTAND THAT WHEN YOUR FREE TRIAL PERIOD HAS EXPIRED YOUR SEZZLE MOBILE SERVICE WILL AUTOMATICALLY CONVERT INTO A PAID SERVICE, AND WE WILL CHARGE YOUR PAYMENT METHOD(S) THE APPLICABLE FEE. If you cancel your Sezzle Mobile Service before the Trial Period has expired, we will not charge you for the service. **At the conclusion of the respective Trial Period, you will be charged the Sezzle Mobile Fee, as indicated in the respective promotion**. If a promotional price or discount is contingent on another subscription or service and that qualifying subscription or service is canceled, suspended, or otherwise terminates, the promotional price or discount will end and your Sezzle Mobile plan will continue at the default Sezzle Mobile Fee unless otherwise canceled.

If you purchase a Sezzle Mobile plan or upgrade your existing plan with a promotional code, each time your Sezzle Mobile renews, you will be charged the full billing amount. Only one trial or promotional offer is available per Sezzle Account. If your Sezzle Mobile plan is ever canceled for any reason, you shall not be eligible for a free trial on any subsequent plan. Your Sezzle Mobile plan will continue to renew until canceled.

All cancellations are subject to Section 13 "Subscription Renewal and/or Cancellation" above.

15. Changes to the Sezzle Mobile Agreements or Sezzle Mobile Plans

Sezzle and Underlying Provider reserve the right to change or modify the Sezzle Mobile Agreements or the Sezzle Mobile services and/or plans with or without notice, to the extent permitted by applicable law. If we materially change our Sezzle Mobile services and/or plans or change the fee charged for Sezzle Mobile service, we will notify you and provide you with the opportunity to change your Sezzle Mobile plan before your plan is renewed for another term. **Your continued use of Sezzle Mobile after the change becomes effective will constitute your acceptance of such changes, including fees.** If you do not wish to continue to use Sezzle Mobile with the new changes or fees, you should cancel your Sezzle Mobile plan as set forth in these Mobile Terms. Any Sezzle Mobile service will be subject to the Mobile Terms in effect at the time you enroll or your Sezzle Mobile plan renews.

16. Contacting You; Use of Data Opt-In Opt Out Requirements

You agree that we may contact you by mail, phone, text, email, push notification, or other electronic notice. You consent to our making such communications to you at any time, including after 9 pm and before 8 am in the time zone of where you reside, to the extent permitted by law. You agree that we are permitted to use any address, telephone number, or email address you provide. You agree to provide accurate and current contact information and only give us telephone numbers and email addresses that belong to you and are not those of any employer. You agree to promptly notify us of any change in your name, address, or contact information. When you give us a telephone number, you agree that you are providing your express consent permitting us to contact you at the telephone number you provide even if you are registered on any "Do Not Call" list. You agree that we may call you and send you text messages. You agree that when we call you, we may leave live, prerecorded, or artificial voice messages regardless of whether the call is answered by you or someone else or whether someone else has access to the number that you gave us. You also agree that we may use automatic telephone dialing systems in connection with calls, live, pre-recorded, or artificial voice messages, or text messages sent to any telephone number you give us, even if the telephone number is a cellular phone number or other communication service for which you, the subscriber, or the called party is charged. You agree that we will not be liable to you for any fees, costs, inconvenience, annoyance, or loss of privacy in connection with such calls, messages, texts, push notifications, emails, or mail.

You acknowledge that it is your responsibility to review and understand any terms in the Sezzle User Agreement or the Underlying Provider End User Service Agreement where your consent to opt-in or opt out of certain obligation or Sezzle terms. Your failure to provide any such action to Sezzle will grant Sezzle the fullest authority and right to enforce any such provision on you.

17. Disclaimers, Indemnification, Limitation of Liability

DISCLAIMER OF CONNECTIVITY SERVICES. YOU ACKNOWLEDGE AND AGREE THAT SERVICES PURCHASED BY YOU MAY CONTAIN, BE CONTAINED IN, INCORPORATED INTO, ATTACHED TO OR PACKAGED TOGETHER WITH PRODUCTS AND PROVISION OF SERVICES PROVIDED BY THIRD-PARTIES, INCLUDING THE UNDERLYING PROVIDER'S THIRD-PARTY CONNECTIVITY PROVIDERS. ALL PRODUCTS AND SERVICES ARE PROVIDED ON AN "AS-IS" OR "AS AVAILABLE" BASIS. FOR THE AVOIDANCE OF DOUBT, NEITHER SEZZLE NOR ITS UNDERLYING PROVIDER NOR ANY OF ITS SUPPLIERS MAKE ANY REPRESENTATIONS OR WARRANTIES REGARDING ANY PRODUCTS OR THE PROVISION OF SERVICES PROVIDED DIRECTLY OR BY ANY THIRD-PARTY.

Indemnification. You shall defend, indemnify, and hold harmless Sezzle and its officers, directors, employees, agents, contractors, suppliers, and licensors (“Indemnified Parties”) against all costs, expenses, losses, and damages (including reasonable attorneys’ fees and costs) incurred or awarded as a result of or in connection with claims of third parties against Sezzle based on or to the extent arising from. (i) your breach of the Mobile Terms, (ii) your violation of applicable Law; or (iii) your independent misrepresentation, to the extent such misrepresentation was not mandated or explicitly approved by Sezzle or its Underlying Provider.

You understand and agree that Sezzle is not providing Sezzle Mobile services to you under these Mobile Terms. IN NO EVENT SHALL WE, OUR UNDERLYING PROVIDER, OUR AND THEIR RESPECTIVE AFFILIATES, OFFICERS, DIRECTORS, AGENTS, JOINT VENTURERS, EMPLOYEES AND SUPPLIERS BE LIABLE FOR LOST PROFITS OR ANY SPECIAL, EMOTIONAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF DATA OR LOSS OF BUSINESS) ARISING OUT OF OR RELATING TO THESE MOBILE TERMS, THE SEZZLE MOBILE SERVICES, OR THE SEZZLE MOBILE PLAN(S) BILLED UNDER THIS AGREEMENT (HOWEVER ARISING, INCLUDING NEGLIGENCE), UNLESS AND TO THE EXTENT PROHIBITED BY LAW. OUR LIABILITY, AND THE LIABILITY OF OUR UNDERLYING PROVIDER, OUR AND THEIR RESPECTIVE PARENTS AND AFFILIATES, AND OUR AND THEIR RESPECTIVE OFFICERS, DIRECTORS, AGENTS, JOINT VENTURERS, EMPLOYEES AND SUPPLIERS, TO YOU OR ANY THIRD PARTIES IN ANY CIRCUMSTANCE IS LIMITED TO THE ACTUAL AMOUNT OF DIRECT FINANCIAL DAMAGES. IN ADDITION, TO THE EXTENT PERMITTED BY APPLICABLE LAW, SEZZLE, OUR UNDERLYING PROVIDER AND OUR AND THEIR RESPECTIVE PARENTS, AFFILIATES, RESPECTIVE OFFICERS, DIRECTORS, AGENTS, JOINT VENTURERS, EMPLOYEES, AND SUPPLIERS ARE NOT LIABLE, AND YOU AGREE NOT TO HOLD THESE PARTIES RESPONSIBLE, FOR ANY DAMAGES OR LOSSES (INCLUDING, BUT NOT LIMITED TO, LOSS OF MONEY, GOODWILL, OR REPUTATION, PROFITS, OR OTHER EMOTIONAL OR INTANGIBLE LOSSES OR ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES) RESULTING DIRECTLY OR INDIRECTLY FROM: (1) YOUR USE OF OR YOUR INABILITY TO USE SEZZLE MOBILE SERVICES OR PLANS; (2) DELAYS, OUTAGES, OR DISRUPTIONS IN SEZZLE MOBILE SERVICES; (3) YOUR USE OF OR INABILITY TO USE ANY EMERGENCY SERVICES MADE AVAILABLE TO YOU, INCLUDING WITHOUT LIMITATION, ANY FAILURE OF EMERGENCY CALLS (WHETHER CALLS TO 911 OR OTHERWISE), (4) VIRUSES OR OTHER MALICIOUS SOFTWARE OBTAINED BY ACCESSING SEZZLE'S SITES OR SERVICES OR ANY SITE OR SERVICE LINKED TO SEZZLE'S SITES OR SERVICES; (5) GLITCHES, BUGS, ERRORS, OR INACCURACIES OF ANY KIND IN SEZZLE'S SITES OR SERVICES OR IN THE INFORMATION AND GRAPHICS OBTAINED FROM THEM; (6) THE CONTENT, ACTIONS, OR INACTIONS OF THIRD PARTIES; (7) A SUSPENSION OR OTHER ACTION TAKEN WITH RESPECT TO YOUR ACCOUNT; (8) YOUR NEED TO MODIFY PRACTICES, CONTENT, OR BEHAVIOR, OR YOUR LOSS OF OR INABILITY TO DO BUSINESS, AS A RESULT OF CHANGES TO THE MOBILE TERMS, SEZZLE MOBILE SERVICES AND/OR SEZZLE MOBILE PLANS.

18. Acknowledgment of Alternative Dispute Resolution.

YOU ACKNOWLEDGE AND AGREE THAT THE SEZZLE USER AGREEMENT AND THE UNDERLYING PROVIDER END USER SERVICE AGREEMENT AND OTHER TERMS OF SERVICES MAY REQUIRE THAT YOU WAIVE YOUR RIGHT TO SUE SEZZLE IN A COURT OF LAW, THAT YOU ATTEMPT TO FORM OR PARTICIPATE IN ANY CLASS ACTIONS AGAINST SEZZLE AND THAT YOU SUBMIT ALL DISPUTES TO AN ARBITRATION PROCEEDING.